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062891.0406

26425  
PATENT APPLICATION  
09/579,331



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Roger V. Beathard, et al.  
Serial No.: 09/579,331  
Filing Date: May 25, 2000  
Group Art Unit: 2642  
Examiner: Thjuan P. Knowlin  
Title: SYSTEM AND METHOD FOR ROUTING CALLS ACROSS  
CALL MANAGERS USING A ROUTE PLAN

**Mail Stop: Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

CERTIFICATE OF MAILING  
BY EXPRESS MAIL

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

*Willie Jiles*

Willie Jiles

Date: August 11, 2004

Exp. Mail Receipt No. EV 322183768 US

Dear Sir:

**INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. § 1.56, 1.97, and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

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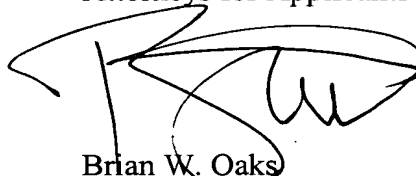
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**REMARKS**

This Information Disclosure Statement is being filed pursuant to 37 C.F.R. § 1.97(d). Pursuant to 37 C.F.R. § 197(e), Applicants state that all references listed on the attached PTO-1449 were either: 1) cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Information Disclosure Statement, or 2) were not, to the knowledge of the person signing this statement after making a reasonable inquiry, known to any individual designated in § 1.56(c) more than three months prior to the filing of this Information Disclosure Statement. The stipulated fee of \$180.00 is enclosed herewith. The Commissioner is hereby authorized to charge any additional fee or overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicants



Brian W. Oaks  
Reg. No. 44,981

Date: August 11, 2004

Correspondence Address:

**Customer Number 05073**

PTO-1449

Application No.  
09/579,331Applicant(s)  
Roger V. Beathard, et al.**Information Disclosure Citation  
in an Application**Docket Number  
062891.0406Group Art Unit  
2642Filing Date  
May 25, 2000

AUG 11 2004

**U.S. PATENT DOCUMENTS**

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,275,574 B1	08/14/2001	Oran	379	201	12/22/1998
B	6,366,576 B1	04/02/2002	Haga	370	352	09/25/1998
C	6,498,791 B2	12/24/2002	Pickett et al.	370	353	05/04/2001
D	6,614,780 B2	09/02/2003	Hakim et al.	370	352	01/02/1998
E						
F						
G						
H						
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J						
K						
L						
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**FOREIGN PATENT DOCUMENTS**

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
L							
M							

**NON-PATENT DOCUMENTS**

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
N		
O		
P		

**EXAMINER****DATE CONSIDERED**

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.